

Privacy Policy

Last Updated: 20/09/2023

1. Introduction

Welcome to CryptoPool Global Limited ("we," "our," or "us"). At CryptoPool, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and protect your personal data when you use our services.

2. Information We Collect

We may collect various types of information from you, including:

2.1 Personal Information: This includes information such as your name, email address, contact information, and other identifying information you provide to us when registering or using our services.

2.2 Transaction Data: We collect information related to your transactions, including cryptocurrency transactions, payment data, and transaction history.

2.3 Log and Device Information: We may automatically collect information about your device and how you interact with our website or application, including IP address, browser type, and operating system.

3. How We Use Your Information

We use your information for the following purposes:

3.1 Providing Services: To provide you with the services you request, including processing cryptocurrency transactions and facilitating payments.

3.2 Customer Support: To respond to your inquiries and provide customer support.

3.3 Legal and Regulatory Compliance: To comply with legal and regulatory requirements, including anti-money laundering (AML) and know-your-customer (KYC) regulations.

3.4 Marketing and Communication: To send you updates, promotions, and other marketing materials with your consent. You can opt-out of these communications at any time.

4. Disclosure of Your Information

We may share your information with third parties in the following circumstances:

4.1 Service Providers: We may share your data with third-party service providers who assist us in providing our services.

4.2 Legal Obligations: We may disclose your information to comply with legal obligations or respond to lawful requests from law enforcement or regulatory authorities.

4.3 Business Transactions: In the event of a merger, acquisition, or sale of all or part of our business, your information may be transferred to the acquiring entity.

5. Security

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, or alteration. However, please be aware that no method of transmission over the internet is entirely secure, and we cannot guarantee the absolute security of your data.

6. Your Rights

You have certain rights regarding your personal information, including the right to access, correct, or delete your data. Please contact us at support@cryptopool.money to exercise these rights.

7. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the updated policy on our website.

8. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at support@cryptopool.money.